



CUSTOMER SATISFACTION SURVEY

**Customer
Details:
Date:**

We make a serious commitment to customer satisfaction and are constantly looking at ways in which our products and services can be improved to the benefit of our customers. We would appreciate it if you could spend a few minutes completing our questionnaire in order for us to further improve our customer service.

Please complete the following tick sheet entering a ✓ where appropriate, the scoring system is as follows: 1 = not satisfied 2= poor 3 = average 4= good & 5 = excellent.

Aspect of product/service provided:	1	2	3	4	5
Response to your enquires					
The quality of our product/services					
Meeting delivery dates					
How well did we meet your needs?					

Please use this space to add any comments on how you feel we could improve our services. If you have given a score of less than 5, we would appreciate your feedback on how we could have done better. Thank you for your time.

For office use only					

Please return to sarah@gaskets247.co.uk